

Illawarra

ITeC

Free\*  
SKILLSET

RETAIL

*This 4 week course is ideal for existing workers or new entrants into the industry.*



Course covers working in teams, customer service and meeting organisational goals



Develop product knowledge and building customer rapport



This course is **FREE** under the NSW Government's "Skilling for Recovery" initiative for eligible participants.

**Course Start: Monday 31st May**

**Course Days: 4 Weeks Mon and Tue**

**Course Times: 9.00am – 2.30pm**

**Completion: 22nd June 2021**

**Taking enrolments NOW**

**Don't Delay**

**Places are limited!**

This Retail Skillset will give you the opportunity to gain some practical skills in the following:

- SIRXCOM001 Communicate in the workplace to support team and customer outcomes
- SIRXCEG001 Engage the customer

\*Eligibility: Must meet Smart and Skilled Eligibility Requirements and be in ONE of the following categories

- Aged 16 - 24 years regardless of employment status
- Recipient of Commonwealth Government welfare benefit and their dependants
- An unemployed person
- An employed person who is expected to become unemployed as defined by the department

**Call ITeC Today on 4223 3100 for enrolment details.**

The Illawarra ITeC Ltd

Registered Training

Organisation 90185



itec@illawarraitec.edu.au



www.illawarraitec.com.au



02 4223 3100



NATIONALLY RECOGNISED  
TRAINING

\*Training Funded under NSW Smart and Skilled This training is subsidised by the NSW Government