

SIT20316 Certificate II in Hospitality

Hospitality

Spice Up Your Life



This qualification will allow you to develop basic skills in the hospitality industry allowing you to work under supervision in organisations such as restaurants, hotels, motels, cafés, and coffee shops.

This course covers essential skills such as:

- Interact with Customers
- Prepare and Present Simple Dishes
- Prepare and Serve Espresso Coffee (Barista)
- Using Basic Methods of Cookery

SIT20316 Certificate II in Hospitality

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision.

This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

COURSE ENTRY REQUIREMENTS

There are no entry requirements for this qualification.

Illawarra ITeC require students to have average english, reading and writing skills, or higher and should have completed Year 10 or above schooling, or have sound workplace written communication skills. Participants will be required to complete a Language, Literacy & Numeracy (LLN) Assessment prior to enrolment.

UNITS OF STUDY

To be awarded a full qualification in Certificate II in Hospitality - SIT20316 you will need to be assessed as competent in 6 core plus 6 elective units of competency (12 units of competency). A Statement of Attainment will be issued for units deemed competent if a full qualification is not achieved.

SIT20316 - Certificate II in Hospitality

UNIT CODE	UNIT NAME
BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND003	Use hospitality skills effectively
SITXCOM002	Show social and cultural sensitivity
SITXCCS003	Interact with customers
SITXWHS001	Participate in safe work practices
SITXFSA001	Use hygienic practices for food safety
SITXFSA002	Participate in safe food handling practices
SITHCCC002	Prepare and present simple dishes
SITHCCC006	Produce appetisers and salads
SITHFAB005	Prepare and serve espresso coffee
SITHFAB007	Serve food and beverage



JOB ROLES & CAREER OPPORTUNITIES:

- Barista
- Café Attendant
- Catering Assistant
- Food and Beverage Attendant

DELIVERY

This course can be delivered as class based, mixed mode (workshops and distance/correspondence) and may also be eligible to be delivered as an on-the-job Traineeship, through VET in Schools or as a School Based Traineeship.

Recognition of Prior Learning (RPL):

The skills, knowledge and experience you have gained from your previous learning, work experience and life in general may be taken into account. To apply for Recognition of Prior Learning in one or more units you must clearly show that you have the equivalent and relevant skills, knowledge and experience of the unit or group of units.

Credit Transfer:

If you have successfully completed exactly the same unit of competency or a unit similar in content and outcome to one in your current course, your previous result may be transferred (Credit Transfer). Your assessor will decide whether you are able to receive an automatic Credit Transfer.

STUDENT SUPPORT

The Illawarra ITeC is committed to ensuring that all students are offered:

- Practical and reasonable support to complete their qualification.
- Guidance on career paths.
- Training and Assessment that is flexible to meet clients needs.
- Students will receive regular support and assistance from their mentor or trainer.
- Language, Literacy and Numeracy (LLN) is assessed prior to beginning a course and students are offered support through learning and assessment that may include both internal support and referral to external support providers.

Unique Student Identifier (USI)

It is a requirement that all students completing a nationally recognised VET Qualification or Statement of Attainment have a Unique Student Identifier (USI) prior to enrolment. If you have not yet obtained a USI, you can apply for it directly at <http://www.usi.gov.au/create-your-usi>.

COURSE FEES

Information about fees and charges will be discussed prior to enrolment with you and/or the third party (such as employer, school etc.) who will be paying the tuition fees and clients of ITeC pay an agreed fee prior to commencement of the program.

Some students may be eligible for concession fees or a scholarship (under NSW Smart & Skilled).

The course is also offered on a fee for service basis for people that are not eligible for subsidies under a government funded program.

Refunds are made in accordance with Illawarra ITeC's Refund Policy and Procedure.

Please contact ITeC and speak to one of our staff who will be able to provide further information regarding the course delivery and fees.

Illawarra ITeC
Phone: 02 4223 3100
Email: itec@illawarraitec.com.au